

N16

Alliance Pharmacy
50 Newington Green

N19

Arkle Pharmacy
39 Junction Road

J. C. Wise Chemist Ltd
518 Hornsey Road

National Co-op
Pharmacy
11-13 Junction Road

Shivo Chemists
738 Holloway Road

N4

Doz UK Ltd (T/A Lane &
Foot Chemist)
179 Seven Sisters Road

Nuchem
Pharmaceuticals Ltd
159 Stroud Green Road

Roger Davies Pharmacy
41 Stroud Green Road

N5

C & H Chemist
179 Blackstock Road

Highbury Barn
Pharmacy
14 Highbury Park

N7

Atchem Ltd (Devs
Chemist)
110 Seven Sisters Road

Boots the Chemist Ltd
410 Holloway Road

Caledonian Pharmacy
486A Caledonian Road

Carters Chemist
47 Roman Way

Chemitex Pharmacy
332 Hornsey Road

Egerton Chemist
145 Holloway Road

G. Atkins Chemist Ltd
124 Holloway Road

Hornsey Road Pharmacy
84 Hornsey Road

Jays Pharmacy
21 Brecknock Road

Superdrug Stores Plc
5-9 Seven Sisters Road

Wellcare Medical (UK)
Ltd
552 Holloway Road

York Pharmacy (T/A
Silverstar Trading UK Ltd)
Unit 4, 400-404 York Way



All details are correct at time of printing – April 2008

IMPORTANT!

Your pharmacist is providing treatment and/or advice under the minor ailments scheme in line with the symptoms you have described. If your symptoms persist, you should seek further advice from your doctor.

Patient advice and liaison service

"If you are a patient, a patient's family or carer, or a member of the public and you:

- Need some advice or information about this or any other local NHS service
- Have ideas about how local health services could be improved
- Have a problem with local health services

Please call Islington's confidential Patient Advice and Liaison Service (PALS) on:

Tel: 020 7527 1086/1087
Minicom: 020 7527 1085
Fax: 020 7527 1413
E-mail: pals@islingtonpct.nhs.uk

(We can arrange a phone interpreter if you cannot speak English)

Address: PALS Team, Islington PCT
FREEPOST RLSL-UGEZ-KKAY
Islington Primary Care Trust
338-346 Goswell Road
London EC1V 7LQ



Islington **NHS**
Primary Care Trust

Minor ailments scheme

Why wait to see your doctor?

Speak to the receptionist at your
GP practice for more information

What is a Minor Ailment?

Minor ailments are conditions that can be self-treated with medicine available over the counter from your pharmacy.

What is a Minor Ailment Scheme?

The minor ailment scheme allows you easier access to the same advice, treatment and medicines from your pharmacist as you would get from your GP, **without having to wait for a GP appointment.**

You can also get your medicines free if you are normally exempt from paying prescription charges!

If you have any of the ailments listed in this leaflet follow the steps below:

- 1) Take this leaflet to your GP receptionist and ask for a minor ailments voucher (**one voucher per patient**). The receptionist will give you more information.
- 2) Take the voucher to one of the participating pharmacies – a list of pharmacies you can use is included in this leaflet.
- 3) The pharmacist will ask you a few questions and give you the appropriate advice and treatment.

If you normally pay for your prescriptions you will be charged the retail price of the medicine or prescription charge, which ever is cheaper.

Questions and answers

Am I eligible for the scheme?

If you are registered with an Islington GP, and are suffering from one of the ailments listed in this leaflet you can use the scheme. You cannot use the scheme if you are pregnant or breastfeeding.

Can I choose whether to see a GP, nurse or pharmacist?

Yes – you can still have an appointment to see the GP or nurse. This is just another way of getting advice and treatment without waiting for an appointment. It's YOUR choice!

Will I always get treatment for my ailment?

You will definitely be given advice, and treatment if necessary. The pharmacist may decide that you need to see a GP and refer you back without giving you any medicine.

Can the pharmacist treat my ailment?

Pharmacists are qualified health professionals who can treat ailments on a day to day basis.

Is this service confidential?

Yes – although you may want to discuss with your GP what advice and treatment you have received from your pharmacist.

You must pick up a minor ailment voucher from the GP surgery receptionist before you visit the pharmacist.

Illnesses included in the Scheme

You can use the minor ailments scheme if you have one of these conditions.

Athletes Foot	Minor Cuts and Burns
Cold & Flu	Mouth Ulcers
Cold Sores	Nappy Rash
Constipation	Piles
Cough	Sore Throat
Cystitis	Sprains/Strains
Diarrhoea	Sunburn
Earache	Teething
Eye infections – Minor	Temperature
Hay Fever	Threadworms
Head Lice	Vaginal Thrush
Indigestion	Verruca
Insect Bites/Stings	Warts

Pharmacies participating in the scheme

EC1

Apex Pharmacy
199 Old Street

Greenlight Pharmacy
51 Exmouth Market

Niemans Chemist (T/A S Chauhan)
36 Goswell Road

Niemans Chemist Ltd
509 London Central Market

Portmans Pharmacy
Unit 5, Cherry Tree Walk

Rowlands Pharmacy
16 Exmouth Market

W.C. & K. King Chemists
35 Amwell Street

N1

Apex Pharmacy
204 Essex Road

Benzpharm Chemist
19 Prebend Street

Boots The Chemists Ltd
35-37 Islington High Street

Clan Pharmacy (T/A Pharmalogic Solutions)
150 Upper Street

Clockwork Pharmacy
161 Caledonian Road

Clockwork Pharmacy
273 Caledonian Road

Dermacia Pharmacy
260 Upper Street

Douglas Pharmacy
18 Copenhagen Street

Endo Chemist
70 Chapel Market

Essex Pharmacy
41 Essex Road

Leoprim Chemist Ltd
99 Southgate Road

Mahesh Chemists
111 Newington Green Road

P. Edward Chemist Ltd
324 Caledonian Road

Rose Chemists
274C St Paul's Road

Savemain Ltd
166-168 Essex Road

St. Peter's Pharmacy
51 St. Peter's Street

Superdrug Stores Plc
54-55 Chapel Market

Turnbulls Chemist
155 Essex Road